



Rantau Panjang Haulage Sdn. Bhd. (61387-P)

Lot 8 & 10, Leboh Sultan Hishamuddin 1, Bandar Sultan Sulaiman,
Pelabuhan Utara, 42000 PortKlang, Selangor Darul Ehsan.
Tel: 03-3176 9118 Fax: 03-3176 8119

Date : 16th August 2017

To : All Valued Customers

Re : Collection Notice & Demurrage / Detention / SSR and Other Charges

In view of the above, please be informed that with effect from 16th August 2017, Rantau Panjang Haulage Sdn Bhd will not accept any claim that more than one (1) month from the date of invoice from Port or D&D that related to **Demurrage / Detention / SSR and Other Charges**.

Request for Collection (RFC)

- **Import** empty container return to Westport container yard shall base on port system opening and update booking hauliers will not accept any claim charge for detention if incur before port opening.
- **Export** laden container we shall NOT take any responsible or won't take in as a RFC if port system showing yard no opening time unless provide early entry letter.

If any parties insisted haulage to pull out the container, the activities shall incurred diversion charges as below:

Northport to Northport – RM100.00

Northport to Westport – RM150.00

Please be reminded that mobile application “**WhatsApp**” is for easy and prompt communication between customers with us. However, we shall not take in any RFC request via whatsapp and any RFC request shall in send to us officially via email at cs@rph.com.my for our further action on arrangement.

Your kind understanding and cooperation on this matter will be much appreciated.

Thank you.

Yours Faithfully,

Rantau Panjang Haulage Sdn Bhd



Ms. Teah
Marketing